

Memory care touring checklist

Community:

When contacting or visiting a prospective memory care community, be sure to use this checklist to keep notes, compare communities, and get answers to important questions.

General Observations

- You're greeted and feel welcome
- Entrances and exits are secure
- Common areas are easy to navigate
- Outdoor areas prevent wandering
- Community is clean and odor-free
- Residents look happy and engaged
- Residents appear well-groomed
- Bathrooms include safety features
- Emergency protocols are available
- Pet-friendly environment

Staffing

- Staff are licensed or certified
- Staff are kind to residents
- Staff call residents by name
- Staff are tenured
- Staff look well-groomed
- Staff-to-resident ratio is comfortable

Notes: What specialized memory care training does staff receive?

What methods are used for de-escalation?

Living Units

- Natural light is present during the day
- Temperature is controllable and comfortable
- Emergency call system is available
- Balance of safety and privacy

Notes: Who has keys and access to the unit?

Personal Services

- Care assessment begins upon admission
- Daily care and chores are managed
- Outside patient care is coordinated
- Meals are tailored and nutritious
- Special diets are accommodated
- Person-centered care is provided
- Transportation is available

Notes: What specialized memory care therapies or services are offered? What specialized activities are available to residents in various stages of memory loss?

Finances

- Renters insurance requirements are clear
- Appeal process for dissatisfied residents is available
- Monthly cost breakdown is clear
- Additional fees are mentioned

Notes: What sort of pricing incentives, move-in specials, or other financial programs are available?

How long is the waitlist, and how are availabilities awarded? Is it first come, first served?



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Independent living touring checklist

Community:

When calling or visiting a prospective senior living community, use this checklist to keep notes, compare communities, and get answers to important questions.

General Observations

- You are greeted and feel welcome
- Exits are clearly marked
- Available indoor and outdoor common areas
- Areas are clean and odor-free
- Residents seem to enjoy the community
- You're comfortable with the emergency procedures
- Pet-friendly environment

Staffing

- Staff are onsite
- Staff are polite to residents
- Staff appear well-groomed

Notes: What types of staff are on-site, and what are their hours?

Living Units

- Private bathroom in unit
- Bathroom has accessibility features like handrails
- Natural lighting is good throughout the day
- Temperature is comfortable and controllable
- Emergency call system you feel comfortable with

Notes: Who will have keys to your home?

Personal Services

- Meal services available with appealing options
- Dietary accommodations are offered
- Interesting on-site and off-site activities and events
- Staff-coordinated transportation is available
- Housekeeping, laundry, and linen services

Notes: What third-party services are offered?

Who coordinates activities (staff, residents, or both)?

Finances

- Requirements for renter's insurance are clear
- There is an appeal process for dissatisfied residents
- Monthly price breakdown is clear
- All additional fees are mentioned

Notes: What sort of pricing incentives, move-in specials, or other financial programs are available?

How long is the waitlist, and how are availabilities awarded? Is it first come, first served?

Additional notes:



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Assisted living touring checklist

Community:

When calling or visiting a prospective senior living community, use this checklist to keep notes, compare communities, and get answers to important questions.

General Observations

- You are greeted and feel welcome
- Exits are clearly marked
- Plenty of indoor and outdoor common areas
- Areas are clean and odor-free
- Residents appear engaged and happy
- Residents appear well-groomed
- Bathrooms have accessibility features like handrails
- You're comfortable with the emergency procedures
- Pet-friendly environment

Staffing

- A licensed nurse is on staff
- Staff are kind and caring to residents
- Staff call residents by name
- Staff are tenured
- Staff appear well-groomed
- Staff has experience with your specific care needs/diagnosis
- You're comfortable with the staff-to-resident ratio

Notes: What other certificated or licensed professionals are on staff, and what are their hours?

Living Units

- Private bathroom in unit
- Natural lighting is good throughout the day
- Temperature is comfortable and controllable
- Emergency call system you feel comfortable with
- You'll receive an appropriate amount of privacy

Notes: Who has keys and access to the unit?

Personal Services

- Care and service assessments done prior to admission
- Assistance with activities of daily living
- Additional services available if needs change
- Outside care provider visits are coordinated
- Meals are nutritious and appealing
- Dietary accommodations are offered
- Interesting on-site and off-site activities and events
- Residents are enthusiastic about activities
- Staff-coordinated transportation is available
- Housekeeping, laundry, and linen services

Notes: What unique therapies or services are offered?

Who coordinates activities (staff, residents, or both)?

Finances

- Renters insurance requirements are clear
- Appeal process for dissatisfied residents is available
- Monthly cost breakdown is clear
- Additional fees are mentioned

Notes: What sort of pricing incentives, move-in specials, or other financial programs are available?

Additional notes:



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Senior living touring checklist

Community:

When contacting or visiting a prospective memory care community, be sure to use this checklist to keep notes, compare communities, and get answers to important questions.

General Observations

- You are greeted and feel welcome
- Exits are clearly marked
- Plenty of indoor and outdoor common areas
- Areas are clean and odor-free
- Residents appear engaged and happy
- Residents appear well-groomed
- Bathrooms have accessibility features like handrails
- You're comfortable with the emergency procedures
- Pet-friendly environment

Staffing

- A licensed nurse is on staff
- Staff are kind and caring to residents
- Staff call residents by name
- Staff are tenured
- Staff appear well-groomed
- Staff have experience with your specific care needs/diagnosis
- You're comfortable with the staff-to-resident ratio

Notes: What other certificated or licensed professionals are on staff, and what are their hours?

Living Units

- Natural light is present during the day
- Temperature is controllable and comfortable
- Emergency call system is available
- Balance of safety and privacy

Notes: Who will have keys to your home?

Personal Services

- Care and service assessments done prior to admission
- Assistance with activities of daily living
- Additional services available if needs change
- Outside care provider visits are coordinated
- Meals are nutritious and appealing
- Dietary accommodations are offered
- Interesting on-site and off-site activities and events
- Residents are enthusiastic about the activity schedule
- Staff-coordinated transportation is available
- Housekeeping, laundry, and linen services

Notes: What unique therapies or services are offered?

Who coordinates activities (staff, residents, or both)?

Finances

- Renters insurance requirements are clear
- Appeal process for dissatisfied residents is available
- Monthly cost breakdown is clear
- Additional fees are mentioned

Notes: What sort of pricing incentives, move-in specials, or other financial programs are available?

How long is the waitlist, and how are availabilities awarded? Is it first come, first served?



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